

Our Warranty to you...

GlassCraft Renaissance Lites door inserts (the "product") are designed to create lasting value and beauty for your home, and this warranty is effective for these products sold by GlassCraft Door Company ("GlassCraft") on or after January 1, 2011 for use in the United States. For additional information or to report a warranty claim, see your dealer or refer to www.glasscraft.com. This warranty is separate from the MasterGrain™ written warranty that accompanies MasterGrain door and sidelight slabs.



We warrant that, subject to the conditions and exclusions stated below, the Renaissance Lites product will be free from defects in material and workmanship which would render the product unfit for normal and recommended use and service when installed in the continental USA. GlassCraft warrants this product only to the first purchaser of the product for purposes other than resale, or to the original purchaser of the residence into which such door is installed. This warranty covers defects which become evident during the period outlined below, provided that the owner gives written or electronic notice of the defects to GlassCraft Door Company, 2002 Brittmoore, Houston, Texas 77043, within the applicable time period. This warranty constitutes the sole and exclusive warranty offered by GlassCraft: it is not transferable, and no dealer, distributor, or representative of GlassCraft has the authority to modify or expand this warranty.

Renaissance Lites door inserts

GlassCraft offers a limited warranty for ten (10) years for the Renaissance Lites decorative door inserts from the date of first purchase from GlassCraft of the product; this warranty assuring that each product, for this period, is of good material and workmanship and free from defects that would render the product unserviceable or unfit for the ordinary, recommended use. The following shall not be considered defects in material or workmanship, and are not covered by this warranty:

1. Minor imperfections or variances in appearance in the glass color or glass texture which do not affect the structural integrity of the glass panel.
2. Moisture formation between the glass panes that does not permanently and materially obstruct vision.
3. Condensation, frost, or mold resulting from humidity within the building, or resulting from interior/exterior temperature differentials.
4. Scratches or other visual imperfections, unless readily observable from more than 48 inches from product.
5. Minor movement of the glass panel in the product's insert frame that does not affect the structural integrity of the product.
6. Glass panels covered with any window film.
7. Glass breakage for any reason.
8. The physical appearance of paint or stain finish applied to the product frame.
9. Improper handling or storage or installation of the product into a door or sidelight.
10. Movement or leakage of the door lite sealant onto the surface of the product or the door or sidelight.
11. Damage caused beyond the control of GlassCraft, including but not limited to damage caused by misuse, abuse, accident, or mishandling, or by fire, flood, earthquake, hurricane, storm, tornado, or other acts of nature. In addition, damage due to pressurized water application from a water hose or sprinkler system is not covered.
12. Damage resulting from the installation of a storm door with the door or sidelight into which the product is installed.

Claims Procedure and Limit on Remedies

All warranty claims must be presented as outlined above, within the warranty period. We will not honor warranty claims made prior to payment in full for the warranted product. Upon validation by GlassCraft of any warranty claim, we will (at our option):

- 1) Provide a replacement product (or product part, as appropriate) at the cost listed below, and return it to the customer, FOB GlassCraft in Houston, Tx., or #2, below.

Period After Purchase (Years)	Amount of charge to Customer
0 – 5	None
6	20% of product list price
7	40% of product list price
8	60% of product list price
9	70% of product list price
10	80% of product list price

2) Refund the purchase price paid for the product by the original purchaser of the product from GlassCraft.

We reserve the right to inspect any product that is alleged to be defective. GlassCraft may require that the purchaser return the product to GlassCraft in Houston for inspection. Or we may choose to send a company or field representative to inspect the product in the field, in which case we must be given at least a thirty-day opportunity to do so. All freight costs to and from GlassCraft for a warranty claim are the responsibility of the purchaser.

THIS CONSTITUTES THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER ANY CLAIM OR THEORY OF LIABILITY. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY, ARE EXCLUDED. GLASSCRAFT SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INDIRECT, OR INCIDENTAL DAMAGES OF ANY NATURE INCLUDING, WITHOUT LIMITATION, LABOR COST OF ANY KIND ARISING FROM OR IN CONNECTION WITH AN ALLEGED BREACH OF ANY WARRANTY OR NEGLIGENCE ON THE PART OF GLASSCRAFT DOOR COMPANY. IN NO EVENT SHALL GLASSCRAFT PAY FOR THE COST OF LABOR, INSTALLATION, REMOVAL, DISPOSAL, OR FINISHING OF A REPLACEMENT OR ORIGINAL DOOR OR GLASS PANEL OR FOR ANY OTHER COST RELATING THE REPLACEMENT OF A DOOR OR GLASS PANEL, ALL OF WHICH SHALL BE THE SOLE RESPONSIBILITY OF THE PERSON MAKING THE WARRANTY CLAIM.

This warranty is effective for Renaissance Lites Door Inserts sold after January 1, 2011.

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